



**ELN Progress Report**  
September 2003 – March 2004

**Goal 1.** To build on existing projects and create new initiatives that take advantage of opportunities provided by emergent technologies and new resources to foster learner and researcher success.

<b>Objectives</b>	<b>Activities/Results</b>
1.1 Pursue new products and services that meet users' needs	<ul style="list-style-type: none"> <li>➤ released report of the 2003 ranking survey: <a href="http://www.eln.bc.ca/view.php?id=1036">http://www.eln.bc.ca/view.php?id=1036</a></li> <li>➤ trialed and licensed Ebsco's Business Source Elite/Premier databases; and BC Stats publications</li> <li>➤ transferred management of the following Consortia Canada databases from COPPUL: eHRAF Archeology, eHRAF Ethnography, Project MUSE</li> <li>➤ met with representatives from CSA, EBSCO, Micromedia/ProQuest, and others to review new product offerings</li> </ul>
1.2 Ensure existing products and services meet users' needs	<ul style="list-style-type: none"> <li>➤ renewed the following databases: ABI/INFORM Complete/Global, Canada's Heritage from 1844, Canadian Almanac and Directory, Canadian Research Index, CBCA Fulltext Education, CINAHL, CPI. Q, E*Subscribe, Encyclopedia Britannica Online, Encyclopedia of British Columbia, ERIC, Gale Contemporary Literary Criticism-Select, Gale Literary Database, Gale Literature Resource Center, Health Science Databases, Hoovers, MLA International Bibliography, PsycARTICLES, PsycINFO, QP LegalEze, Sociological Abstracts</li> <li>➤ migrated the following databases to new interfaces: MLA (WebSPIRS to EBSCOhost), CBCA Education (WebSPIRS to ProQuest), CBCA Reference (SLRI to ProQuest)</li> <li>➤ released <i>Database Licensing Framework</i> document, outlining processes for ongoing product selection and evaluation: <a href="http://www.eln.bc.ca/misc/bcelndbframework1_0.pdf">http://www.eln.bc.ca/misc/bcelndbframework1_0.pdf</a></li> <li>➤ added instructions for obtaining database usage statistics to ELN website</li> <li>➤ with Public Library Services Branch and BCLA, coordinated database training sessions with throughout the province, for Micromedia ProQuest and the new EBSCO Admin interface</li> </ul>

<b>Objectives</b>	<b>Activities/Results</b>
1.3 Expand membership and improve utility of the BC Library Collections Gateway	<ul style="list-style-type: none"> <li>➤ upgraded to AGen Version 2 interface in preparation for implementation of ISO 10160/1061 compliant ILL. New interface adds ability to download cataloguing records and increased range of customizable options. Subsequent upgrade to version 2.1 added interface enhancements and increased functionality</li> <li>➤ submitted list of AGen Version 2 enhancement suggestions, based on comments from partner library staff, as well as requests from the IOL2 survey not yet implemented</li> <li>➤ participated in Auto-Graphics' User Group Conference in Pomona and co-presented session on Z39.50 administration; participated in March teleconference</li> <li>➤ configured CUFTS full text linker for non-COPPUL ELN sites, providing significant improvements to currency, range, and customizability of title lists available for electronic resource linking</li> </ul>
1.4 Expand participation in interlibrary loans network	<ul style="list-style-type: none"> <li>➤ completed 3rd phase of ISO beta testing . Entire Outlook system duplicated to create a production-like environment for testing. Connectivity testing completed with SFU, UBC, VPL, NLC, and CISTI. 4th phase of ISO beta testing (library-to-library) currently underway, in collaboration with UBC, SFU, OUC, and Selkirk College</li> <li>➤ identified key partners for initial round of ISO implementation: UBC, SFU, VPL, NLC, CISTI, Open ILL [at appropriate stage of development]</li> <li>➤ co-submitted proposal for CLA panel session Linking Systems: Transforming Resource-Sharing through ISO ILL and other standards</li> </ul>
1.5 Develop a collaborative virtual reference pilot project	<ul style="list-style-type: none"> <li>➤ developed model for asynchronous (email) based virtual reference as part of BCcampus Library Services Portal channel phase I, currently in development. Synchronous (chat-based) virtual reference under consideration for phase II (see also objective 2.2)</li> </ul>
1.6 Develop mechanisms for demonstrating the value of BC ELN Services	<ul style="list-style-type: none"> <li>➤ published two issues of ELN Connect, the BC ELN communiqué</li> <li>➤ contributed to President's reports to OLA Board</li> <li>➤ reported on ELN activities at meeting of Council of Post-Secondary Library Directors (CPSLD)</li> </ul>

<b>Objectives</b>	<b>Activities/Results</b>
1.7 Explore emerging technologies, e.g. Digital repositories, NISO Circulation Implementation protocol	<ul style="list-style-type: none"> <li data-bbox="626 226 1386 296">➤ added Rich Site Summary (XML) newsfeed to ELN web site "What's New" menu</li> <li data-bbox="626 296 1386 380">➤ coordinated conference session on Shibboleth for Access 2003 conference (see also Objective 2.4)</li> <li data-bbox="626 380 1386 464">➤ installed uPortal for local development as part of BCcampus initiative (see also objective 2.2)</li> <li data-bbox="626 464 1386 558">➤ attended information session on ProQuest/bepress DigitalCommons</li> </ul>

**Goal 2.** To sustain existing and create new relationships with cognate organizations in order to gain efficiencies and economies and deliver improved services, systems, and information resources to British Columbia learners and researchers

<b>Objectives</b>	<b>Activities/Results</b>
<p>2.1 Establish a culturally compatible relationship with a new Host Institution within the following criteria:</p> <ul style="list-style-type: none"> <li>• support for BC ELN Vision and Goals by Host Institution</li> <li>• continue financial independence from Host Institution in terms of governance</li> <li>• maintain current flow through funding system for BC ELN funding</li> <li>• retain independent operational decision-making for BC ELN</li> <li>• maintain existing BC ELN staff</li> <li>• maintain a Lower Mainland location to facilitate travel and participation</li> <li>• continue balanced representation by partner libraries in the governance</li> </ul>	<ul style="list-style-type: none"> <li>➤ signed Principles of Transition document, outlining principles to be met by BC ELN, SFU, and AVED in the transfer of ELN to its new Host Institution</li> <li>➤ moved physical and electronic files, computers and other equipment/assets</li> <li>➤ transferred existing ELN staff positions to equivalent classifications under SFUFA and CUPE</li> <li>➤ worked with SFU Library to configure new office space , administrative systems, and network access</li> <li>➤ migrated ELN web site, email accounts, and mailing lists to SFU Academic Computing Services with minimal disruption of service</li> <li>➤ closed ELN's OLA accounts and transferred remaining monies to new ELN SFU accounts</li> </ul>

<b>Objectives</b>	<b>Activities/Results</b>
2.2 Develop working relationship with BCcampus initiative	<ul style="list-style-type: none"> <li>➤ met with CPSLD subcommittee and BCcampus development team</li> <li>➤ worked with CPSLD subcommittee to conduct survey on existing library services for distance students across BC</li> <li>➤ prepared and distributed revised concept document for student portal Library Services channel, incorporating CPSLD feedback</li> <li>➤ prepared draft project plan with proposed timelines and costs</li> <li>➤ created and demonstrated Library Services channel prototype, based on project plan</li> <li>➤ drafted use cases for BCcampus developers</li> <li>➤ created project web site: <a href="http://www.eln.bc.ca/misc/bccampus/index.php">http://www.eln.bc.ca/misc/bccampus/index.php</a></li> </ul>
2.3 Develop cross-sectoral relationships and initiatives	<ul style="list-style-type: none"> <li>➤ participated in E-Health Library Working Group of the BC Academic Health Council (BCAHC); used ELN web module to host and tabulate e-Library Resource survey</li> <li>➤ worked with Public Library Services Branch on cross-sectoral licence for BC Stats database (see also Objective 1.1)</li> </ul>
2.4 Co-host Access 2003 conference	<ul style="list-style-type: none"> <li>➤ with SFU, updated and improved Access 2003 web site including enhancements to registration and sponsor pages</li> <li>➤ coordinated speakers for sessions on OpenILL, Linkservers, Shibboleth Authentication Protocol, GIS, Learning Objects/RSS, and Digital Libraries</li> <li>➤ coordinated registration and payment processing</li> <li>➤ worked with hotel to arrange facilities and catering</li> <li>➤ coordinated production of conference program and T-shirts</li> <li>➤ with SFU, coordinated pre-conference Hackfest, which subsequently received favourable press in Library Journal (American Library Association), and is being evaluated as a model for library technical pre-conferences in the US and elsewhere</li> </ul>

<b>Objectives</b>	<b>Activities/Results</b>
2.5 Maintain existing and create new relationships with relevant regional, national, and international consortia	<ul style="list-style-type: none"> <li data-bbox="626 226 1385 289">➤ released beta version of Consortia Canada web site, hosted by Public Library Services Branch</li> <li data-bbox="626 310 1385 443">➤ participated in September meeting of western Canadian library consortia (participants included The Alberta Library, BC ELN, Public Library Services Branch, Council of Prairie and Pacific University Libraries)</li> <li data-bbox="626 464 1385 558">➤ provided ELN website code to The Alberta Library (TAL) for local implementaton. Collaborative ongoing development of site code currently under discussion</li> <li data-bbox="626 579 1385 676">➤ attended meeting of the International Coalition of Library Consortia, co-presented at information management session</li> </ul>